

Baltimore Regional Water Governance Taskforce INTRODUCTIONS AND REMARKS
Meeting #1: Existing Organization &

Agreements

## **Welcome from Task Force Chair**



**Bill Henry** 

- Regional Water Governance Task Force Chair
- Baltimore City Comptroller
  - focuses on modernizing systems to increase openness and transparency
  - promotes rigorous examination of governmental policies and practices to maximize accessibility, accountability, and efficiency
- Former Councilmember, Baltimore City
   Council

# Today's Agenda

6:00pm – 6:15pm

**Introductory Remarks** 

6:15pm - 7:00pm

**Consultant Presentation** 

7:00pm - 7:45pm

Taskforce Discussion

7:45pm – 8:00pm

Break

8:00pm - 9:00pm

**Public Comment** 

# **Task Force Meeting Schedule**

**Taskforce Meeting #1:** Existing Organization & Agreements

Wednesday, September 13 at 6:00pm

Baltimore County, Randallstown Community Center

**Taskforce Meeting #2:** Governance Models

Wednesday, October 4 at 6:00pm

Baltimore City, Middle Branch Fitness and Wellness Center

**Taskforce Meeting #3:** Governance Models & Preliminary

Fiscal Analysis

Wednesday, October 18 at 6:00pm

Baltimore County, CCBC Essex

**Taskforce Meeting #4:** Final Fiscal Analysis

Wednesday, November 1 at 6:00pm

Baltimore City, Mount Pleasant Church and Ministries

**Taskforce Meeting #5:** Summary & Recommendation

Thursday, November 16 at 6:00pm

Virtual

**Taskforce Meeting #6:** Final Recommendation Report

Thursday, January 25 at 6:00pm

Virtual



**Timothy Barr** 

#### Managing Director of Water/Wastewater at Maryland **Environmental Service**

- Provides water and wastewater operations and engineering services for 271 facilities in Maryland
- Responsible for water and wastewater operations (such as treatment, distribution, and collection), and water and wastewater engineering services



Lauren Buckler

#### Deputy Director of the Baltimore County Department of Public **Works & Transportation**

- Oversight for Bureau of Utilities, Bureau of Engineering & Construction and Metropolitan District Financing & Petitions
- Responsible for development coordination with public infrastructure and procurement of design and construction contracts



**Lester Davis** 

- Vice President and Chief of Staff of CareFirst BlueCross BlueShield
  - Lester guides strategic initiatives, leads special projects, and serves as extension of Office of Chief Executive Officer
  - Lester grows support for CareFirst's goal of providing equitable, accessible, affordable, quality care through engagement with internal and external stakeholders
- Former deputy chief of staff to Baltimore Major Jack Young



**Yosef Kebede** 

- Director of the Howard County Department of Public Works
- Baltimore's Chief of Water and Wastewater in the Department of Public Works
  - Yosef led 1,200 employees and six divisions and was responsible for delivering water, sewer, and stormwater services for the region



**Cory McCray** 

#### Deputy Majority Whip, Maryland Senate

- Senate member since 2019, Deputy Majority Whip since 2020
- Works on Budget and Taxation Committee, Joint Audit and Evaluation Committee, Spending Affordability Committee, etc.
- Appointed to House Environment and Transportation Committee in 2015
- Worked on Regional Revitalization Work Group



Jessica Medicus

#### Environmental Manager of Bay Associates Environmental Inc.

- Manager of Divisions H & J of the Anacostia River Tunnel (ART) and Northeast Boundary Tunnel (NEBT) projects in Washington, DC
- Provides environmental compliance support for construction staging areas
- Manages elevated pH and total suspended solids in the wastewater discharge
- Interacts with District DOEE regulators, completes stormwater pollution prevention plan weekly inspections, etc.



**Jason Mitchell** 

- Former director of the Baltimore City Department of Public Works
  - Managed workforce of nearly 3,000 FTEs
  - Provided water utilities for 1.9M individuals
- Former Oakland assistant city administrator
  - Managed 2,500 city employees in department of public works, transportation, building, etc.



**Patrick Moran** 

- President of the American Federation of State, County and **Municipal Employees Council 3** 
  - AFSCME is a service workers union made up of 45,000 workers
  - AFSCME provides a way for employees to appeal unfair disciplinary and supervisory actions



Kishia L. Powell

- General Manager and CEO of the Washington Suburban Sanitary Commission (WSSC Water)
  - Leads day-to-day operations of largest water utility in Maryland to ensure water and water resource recovery are provided to 1.9M customers
- Former DC Water Chief Operating Officer and Executive Vice **President** 
  - Focused on operationalizing equity and environmental justice



Carla A. Reid

- Former General Manager of WSSC Water
  - Provided oversight to finance, supply chain management, infrastructure systems maintenance, engineering and construction services
  - Established WSSC Water Innovations Center
- Former Deputy Chief Administrative Officer for Economic **Development and Public Infrastructure at Prince George's County Government**



**Dana Stein** 

#### Vice Chair of the Environmental and Transportation **Committee, Maryland House of Delegates**

- Member of House of Delegates since from 2002-2003, and 2007-2023
- Currently chair of the environment subcommittee
- In the past, worked on the local government and bi-county agencies subcommittee, the motor vehicle and transportation subcommittee, and was the chair of the natural resources, agriculture, & open space subcommittee



**Robert Summers** 

#### Former Maryland Secretary of the Environment

- Led the Department's planning, regulatory, management and financing programs to protect public health, restore and protect air and water quality, etc.
- Represented the Administration before State legislature and testified numerous times on behalf of Maryland's environment programs before U.S. Congress and Senate



Baltimore Regional Water Governance Taskforce CONSULTANT PRESENTATION

Meeting #1: Existing Organization & Agreements



# Consultant Presentation





- Global engineering and professional services advisory firm consisting of 70,000 employees
- 250 diverse professionals based in our Baltimore office at One East Pratt Street
- Supported by team of specialized
   subconsultants
  - FG Solutions, minority and woman owned business

    Debi Fortin (FG)
    David Moore (CEC)
  - Vines Engineering, minority business based in Baltimore City
  - Clean Energy Capital, a registered municipal advisor





Brian Shell, PE
Project Manager

Assistant Vice President

WSP USA

Summarize existing delivery frameworks and review service

Review of the existing organizational structure and governance processes

- 15 year resident of Baltimore City
- Extensive experience in Chesapeake region water and wastewater with peer agencies
- Lead one of WSP's national service areas
- National best practices for utility management – commercial & technical

crossroads

SWOT analysis of organizational structure and Determine covernance structure options for Water/

Assess fiscal implications of each proposed governance structure

Present recommended overnance model





Kumasi Vines

Baltimore City Lead for Task 2

Vines Engineering

Summarize existing delivery frameworks and review service

Review of the existing organizational structure and governance processes

- Served as Bureau Head of Baltimore City's
  - **DPW Water and Wastewater** 
    - Extensive knowledge of City operations
- Served as Chief of Baltimore City's Contractor
   and Consultant Prequalification office
  - Extensive knowledge of City's construction and A/E procurement rules and performance metrics
- Led Financial Sustainability projects for DPW
- Native Baltimorean and current City resident



governance structure options for Water/ Wastewater Systems implications of each proposed governance structure







Bill Frankenfield

Baltimore County Lead for Task 2

Deputy Program Manager

WSP USA

Summarize existing delivery frameworks and review service

Review of the existing organizational structure and governance processes

- Bill retired as a Division Chief from the Baltimore County DPW&T Bureau of Utilities
  - Oversaw major sewer work covering all O&M aspects in Baltimore County
  - 35+ years of water and sewer operations experience
  - 10 years asset management program development for Baltimore City and Baltimore County

Determine governance structure options for Water/ Wastewater Systems

Assess fiscal implications of each proposed overnance structure

Present recommended overnance model





**Bola Fashokun** 

Task 2
Assistant Vice President
WSP USA

- 20+ years of experience in Civil, Water Resources, and Environmental Engineering Projects

  (CEC) | Clean Energy Capital Securities LLC
- Former Asset Manager at WSSC Water
- Consultant Deputy Program Manager –
   Baltimore County Consent Decree Program
- Lead Consultant on Asset Management
   Implementation at Baltimore County
  - Water Network
  - Wastewater Network
  - Storm Drain Network
- Consultant on Integrated Planning Framework at Baltimore City



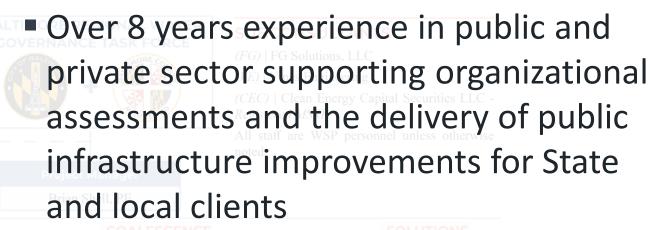


**Xavier Williams** 

Task 1 Lead
Lead Consultant
WSP USA

Summarize existing delivery frameworks and review service

Review of the existing organizational structure and governance processes



- Certified Urban Planner
- Former Project Coordinator with a municipal DPW
- Maryland resident

SWOT analysis of organizational structure and

Determine vernance structure options for Water/

Assess fiscal implications of each proposed overnance structure

Present recommended governance model



# House Bill 843 (HB843)

- The Task Force shall:
  - strive for consensus among its members.
  - review the findings and governance case studies from NewGen's Business Process Review finalized in July 2021.
  - consult with MDE and MES.
  - report findings and recommend the appropriate governance model to the Mayor of Baltimore City, the County Executive of Baltimore County, the Governor on or before January 30, 2024.















## **Objectives of the Task Force**

#### Methodology for Identifying Recommended Governance Model

Governance Evaluation Criteria - How each different governance approach may improve the following:

- management;
- operations;
- employee recruitment;
- retention and training;
- billing and collections;
- planning for capital improvements;
- emergency management; and
- rate stability for customers



## **Objectives of the Task Force**

Methodology for Identifying Recommended Governance Model

## The assessments of the various alternative governance structures will include addressing their frameworks for:

- governance;
- financing;
- capital planning;
- future system capacity expansion;
- decision—making processes; and
- ongoing operations and maintenance of safe, efficient, equitable, and affordable water and wastewater systems serving the Baltimore region



## **Objectives of the Task Force**

#### Methodology for Identifying Recommended Governance Model

Analyze and present the fiscal implications and efficiencies of each alternative governance structure:

- system transitions;
- asset leases and capital planning;
- rate restructuring for Baltimore City, Baltimore County, and other wholesale stakeholders;
- debt consolidation and extension;
- staffing and pension liabilities; and
- other relevant costs to jurisdictions or customers served by the shared systems



# Existing Work to Date Business Process Review



## Water/Sewer Services Process Review

- Accessible online
  - content.govdelivery.com
- Executive Summary
  - 12 pages
- Table of Exhibits





## Recap: Water/Sewer Services Process Review

Lack of joint planning capability

Lack of delineation of roles and responsibilities related to water loss management efforts

Lack of oversight on coordination on safety issues

Program does not regularly review performance to establish goals and targets

#### Operational

Lack of formal communications procedures for core functions

Lack of clear dissemination of IT oversight and management responsibilities

Large backlogs of work orders, unresolved repairs to water meters, and customer service escalations

Unresolved collection disputes dating back to FY 2014



## Recap: Water/Sewer Services Process Review

Higher than average vacancy rates for employees

Changes in senior leadership

High turnover rates in key positions

Organizational

Lack of an effective succession planning effort

Starting and top salaries for several positions are not competitive with surrounding utilities and private firms



## Recap: Water/Sewer Services Process Review

Ineffective in resolving disputes over customer billing issues and water reconciliation

Lack of culture of continuous improvement and accountability

Governance

Lack of oversight process to ensure policies are in customers' best interests

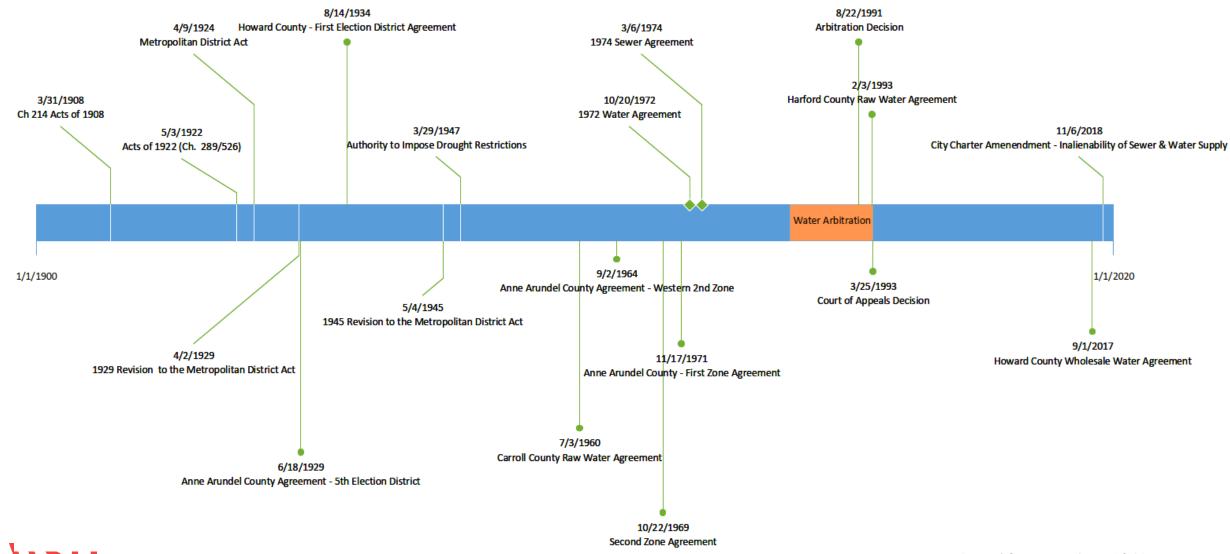
Lack of strategic planning or effective communication across jurisdictional boundaries



# Existing Agreements



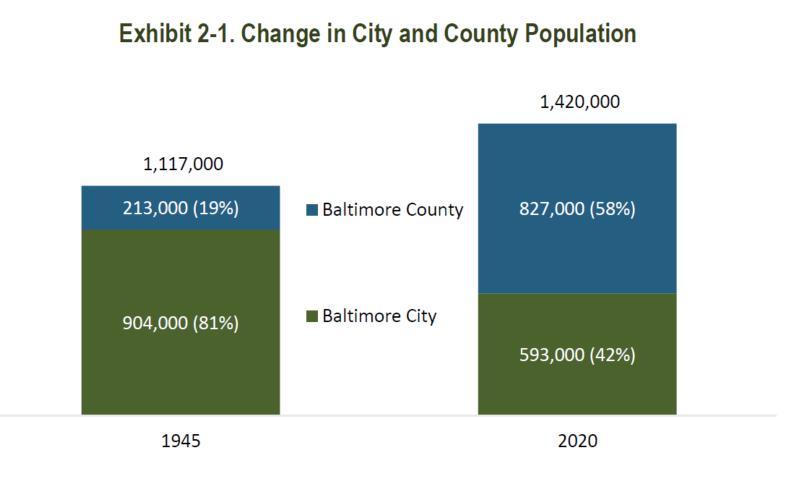
# **Legislative History Timeline**





# **Population History**

- Population changes
- Development and role of sewering in development
- Equity and socioecomic priorities





# Metropolitan District Act (1929/1945)

- "The operating control of water extensions in the Metropolitan District shall be in the hands of the Mayor and City Council of Baltimore..."
- "...there shall be at all times an adequate flow of water fit for human consumption, none the less pure than the water furnished by the Mayor and City Council of Baltimore to the inhabitants of Baltimore City,"
- "The rates to be charged by Baltimore City for furnishing water to consumers in Baltimore County shall be established by agreement between the City of Baltimore and the Commissioners, subject to approval by the Public Service Commission of Maryland."
- "[Baltimore City] shall maintain proper records to adequately and correctly reflect the amount of all income received from furnishing water service to consumers in Baltimore County;"



# 1972 Water Agreement: Highlights

■For the operation of Baltimore Water System, establish method of computation and payment of expenses incurred between City and County in connection with water system

## Key Provisions

- Facilities
  - Each party is responsible for planning, designing, and constructing Filtered
     Water Facilities located within its boundaries
  - Planning, designing, and constructing of all raw water facilities, raw water pipelines, and treatment facilities is the responsibility of the City
- Construction of Filtered Water Pipelines
  - Local codes, regulations, and rules apply to water pipelines constructed within each jurisdiction



# 1972 Water Agreement: Highlights

## Key Provisions (continued)

- Operation and Maintenance
  - Establish Baltimore County's obligation to pay its proportionate share of all expenses resulting from the operation, maintenance, administration of the Baltimore Water System
- Metered Water Billing and Customer Service Charges
  - Establish how costs associated with customer billing, collections, and customer service functions are allocated to County
- Annual Recalculation of Costs
  - City submits Annual Water Cost Reconciliation Statement to County



## 1972 Water Agreement: Cost Allocation Framework

- Operational costs assigned via one of four methods
  - Flow Distribution Method
  - Incremental Volume Method
  - System Volumetric Method
  - Zonal Volumetric Method



# 1974 Sewer Agreement: Highlights

- Interconnection of City and County wastewater systems on the basis of calculating treatment, conveyance, and pumping costs
- Key Provisions
  - City or County may connect wastewater collection systems to the other pending approval of the other party
    - Back River and Patapsco WWTPs



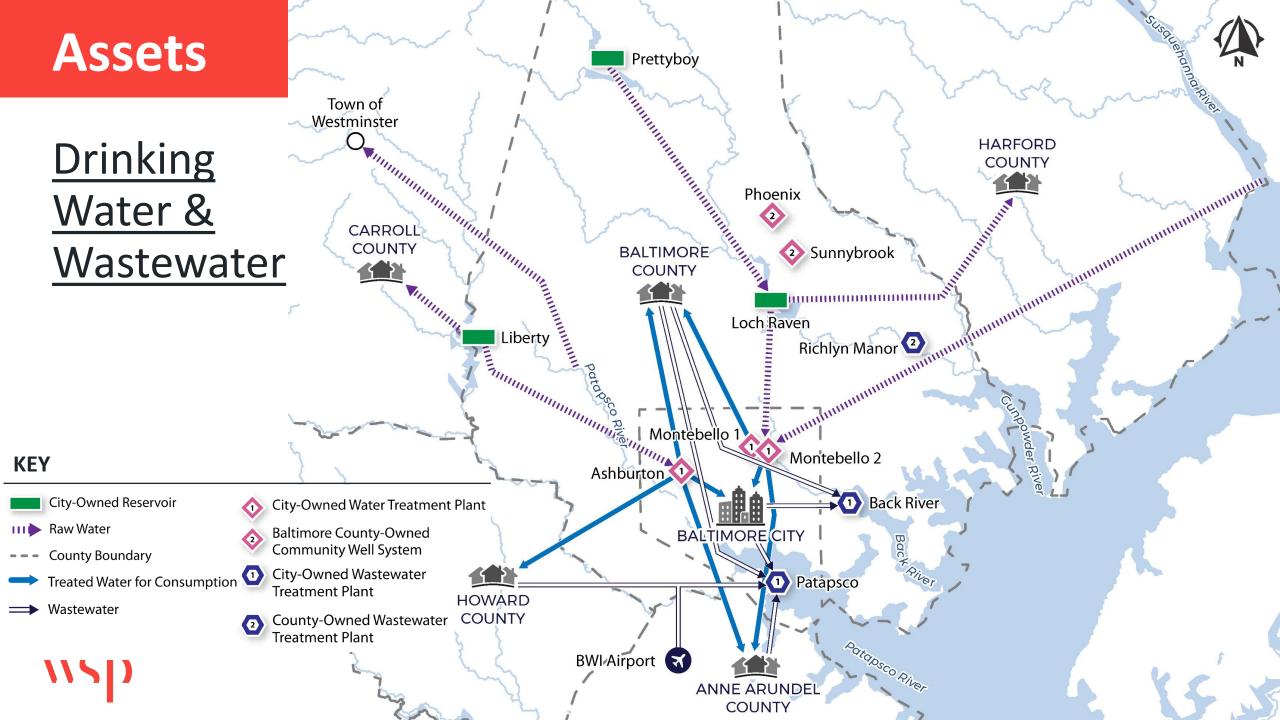
## 1974 Sewer Agreement: Cost Allocation Framework

- Volumetric Method for allocating repair and system rehabilitation expenses
- Design Flow Method for allocating capital costs for jointly-used facilities
- Volumetric Method for annual sewerage service charges between City and County and vice-versa



# City and County Organizational Structure and Asset Overview

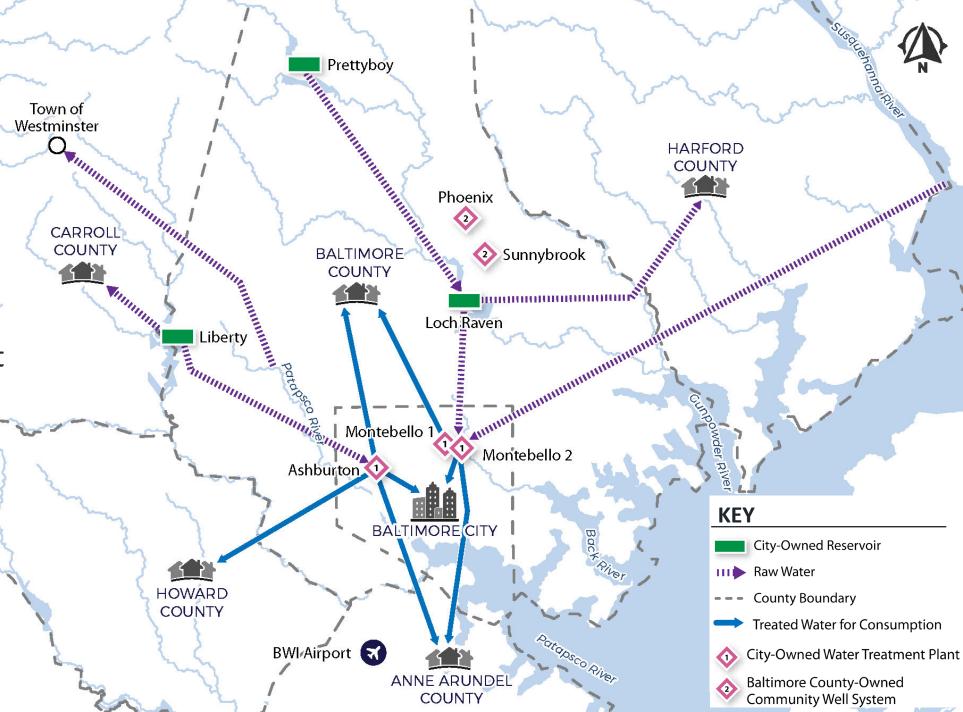




#### **Assets**

#### **Drinking Water**

- 1.8 million customers
- 3,700 miles of pipeline
- 3 Reservoirs
- 3 Water Treatment Plants
- 405 MGD Treated
- 19 Pump Stations
- 24 Tanks/Reservoirs





#### **Assets**

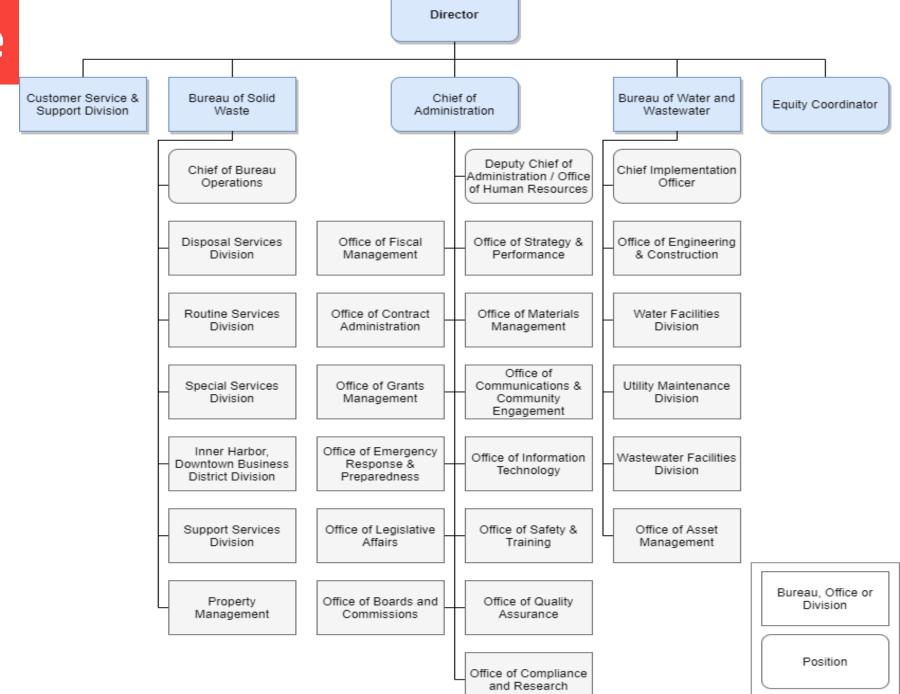
#### **Wastewater**

- 2 Wastewater treatment plants
- 250 MGD treated
- 1,400 miles sewerBaltimore City
- 2,100 miles sewerBaltimore County
- 9 Pump Stations City
- 120 Pump Stations County





## **City Structure**

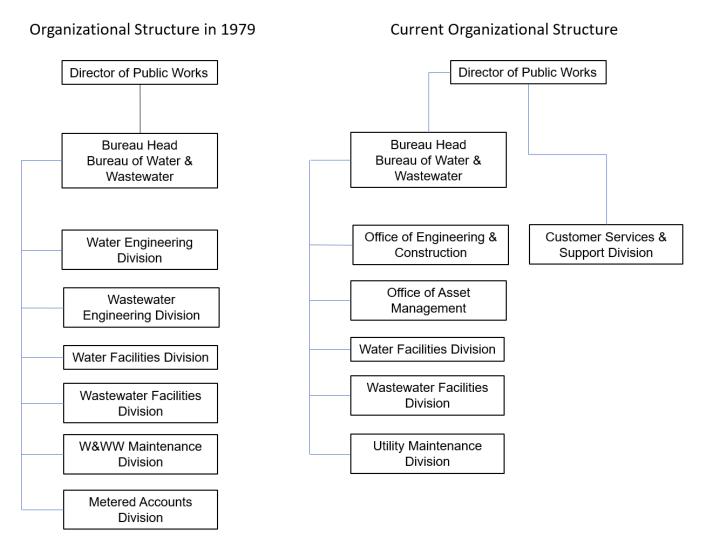




Bureau Head (1) Structure Office of Asset Office of Engineering Utility Maintenance Water Facilities Wastewater Facilities Administration (12) Management (26) & Construction (123) Division (407) Division (276) Division (454) Control One Preventive Environmental Treatment System Back River WWTP Maintenance (Dispatch) Data Management / Customer Service Pumping / Distribution Water (East) Patapsco WWTP GIS and Records System Planning and Urgent Response Water (West) Raw Water Resrvoir Pollution Control Analysis Pumping Station Project Controls Sewer Water Quality Labs Operations Systems and Maintenance Proccesses Office, Division or Section Facilities Environmental Labs Position

Utilities

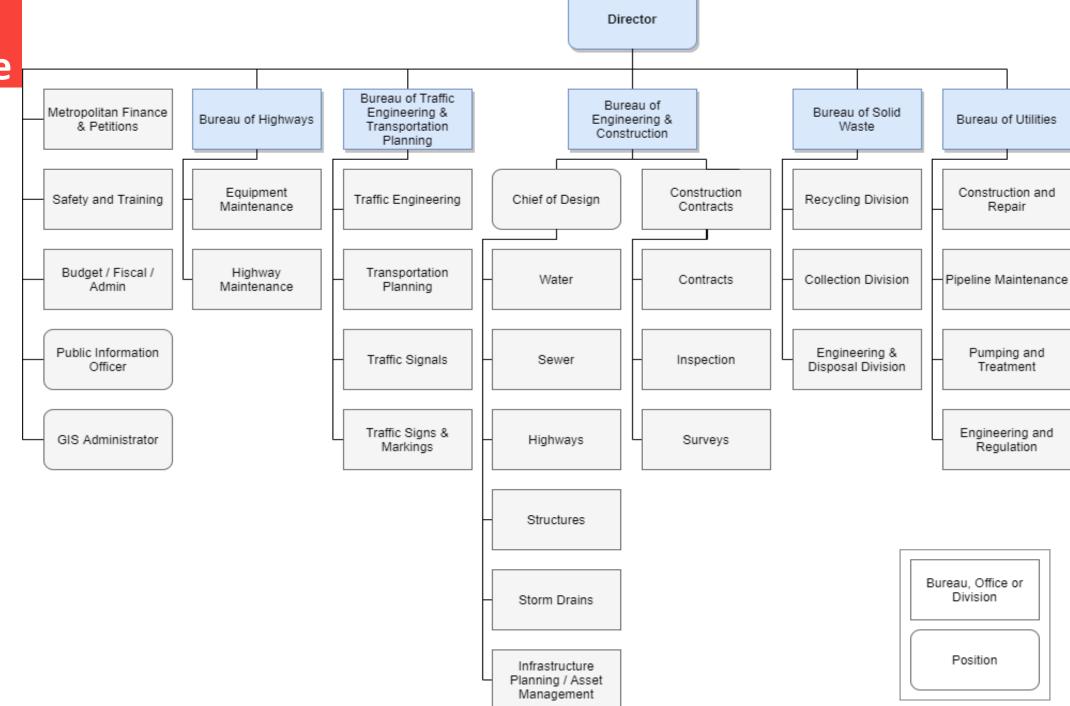
## **Historical Comparison**





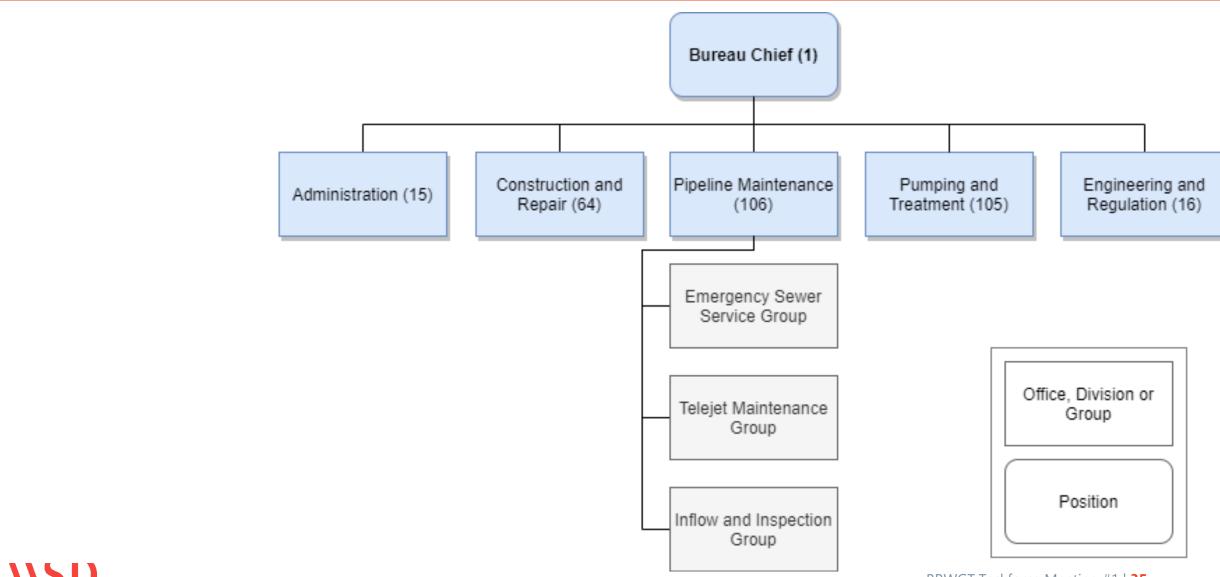
**Exhibit 2-2. City Organizational Structure Changes** 

# **County Structure**





## **County Structure**





### **Next Steps from Past Report**

"details findings and observations that characterize the gap between the current City-County approach and a best-practice approach that might be used by a 'worldclass' utility."

"Any significant change in the business relationship between the City and County will ultimately require legislative changes and negotiation of new interjurisdictional agreements."



## **Task Force Meeting #2**

## Taskforce Meeting #2: Governance Models

Wednesday, October 4

6:00 P.M. - 9:00 P.M.

Middle Branch Fitness and Wellness Center

Reedbird Park

201 Reedbird Ave, Baltimore, MD 21225



**GWWO** Architects



#### **Preview of Governance Models**

#### Memorandum of **Understanding (MOU)**

Written agreement between utilities that documents specific terms of agreement for a defined mutually beneficial objective.

#### Cooperative

Non-profit, private sector partnerships created to achieve a single goal. All customers of the cooperative are members, and each member has voting power.















#### **Intermunicipal Service** Agreement

Maintain current structure while updating existing agreements.

#### **Wholesale Service Purchase** Agreement

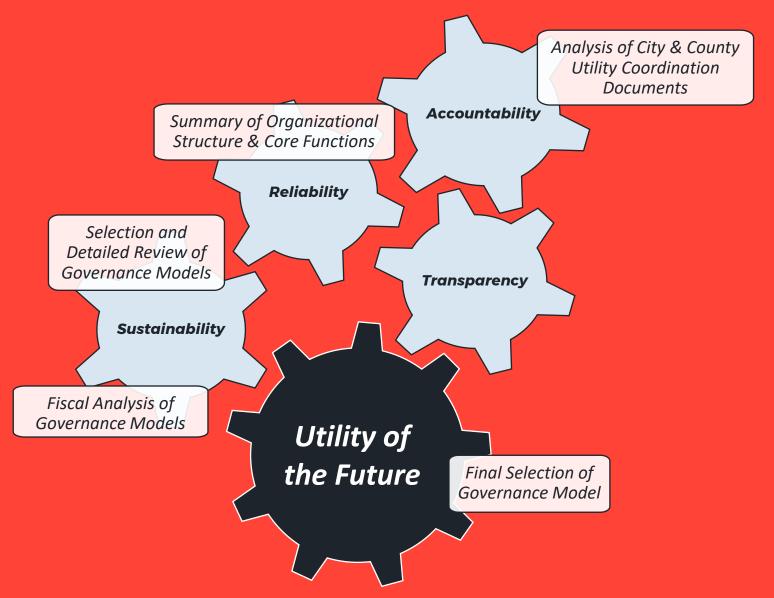
Contract for a utility to provide another with water or sewer services. Typically, services provided are for wholesale type services (utility to utility sales of services) as opposed to retail type services (directly to end customers).

#### **Special District or Water/Wastewater Authority**

Special districts can be formed within service area boundary to meet specific purpose. Special districts have the authority to charge rates and fees and issue revenue bonds in return for the responsibility and obligations to render services.



## **Public Comment**





## **Taskforce Discussion**

